



Reconditioning Process
“Look like New, Work like New”

1. *All Frames are visually inspected for bent or broken parts. Any bent or broken parts are repaired or replaced so that operating features function properly.*
2. *Frames are completely disassembled.*
3. *Frames are cleaned. All stickers and/or decals are removed, if necessary.*
4. *Frames, arm rails and pans (if applicable) are sanded completely in a separate room.*
5. *Frames and parts are then cleaned again to remove any dust or dirt.*
6. *Frames, Arm Rails, and pans are painted in a professional paint booth (Taupe or Light Neutral). If necessary, they are baked dry. They are left to dry for 24 hours before they are touched again.*
7. *Frames are then reassembled to include the following NEW parts, IF NECESSARY:*
 - OEM casters and assembly for new brake and steer*
 - Plastic wheel covers and arm rail plastics*
 - Head and Foot Boards with your choice of inserts in each*
 - Labels and/or decals*
 - Capacitors and motor grease is replaced*
 - Couplers*
8. *Circuit boards are tested with 1 year replacement warranty.*
9. *A final inspection of the Products operating features are rechecked and electrical safety tested to ensure the Product is performing to manufacturers’ standards.*
10. *Products are shipped wrapped in protective plastic; Blanket wrapped and can be positioned in custom stands for stability. Head and Foot Boards are shipped unattached to the frames.*

****Standard Warranty information: One year on parts replacement and tech assistance by phone****